



Wake me up!

Index

1. INTRODUCTION	3
2. INSTALATION FROM INNOVAPHONE APP STORE	4
3. INSTANCE CONFIGURATION.....	8
4. CREATION OF THE WAKE ME UP MANAGER.....	11
5. CALL QUEUE CONFIGURATION.....	13
6. TESTING THE APP	19

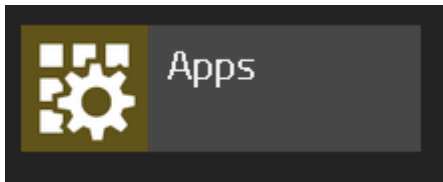
1. INTRODUCTION

This application allows you to manage the wake-up service of a hotel. The user with access to the application (usually the hotel reception), assigns to a room or group of rooms the date and time in which he wishes to be woken up. **Wake me up!** makes the automatic call at the established date and time. The call queue is configured to load the audio file that **Wake me up!** should play during the call. The application records the result of the call.

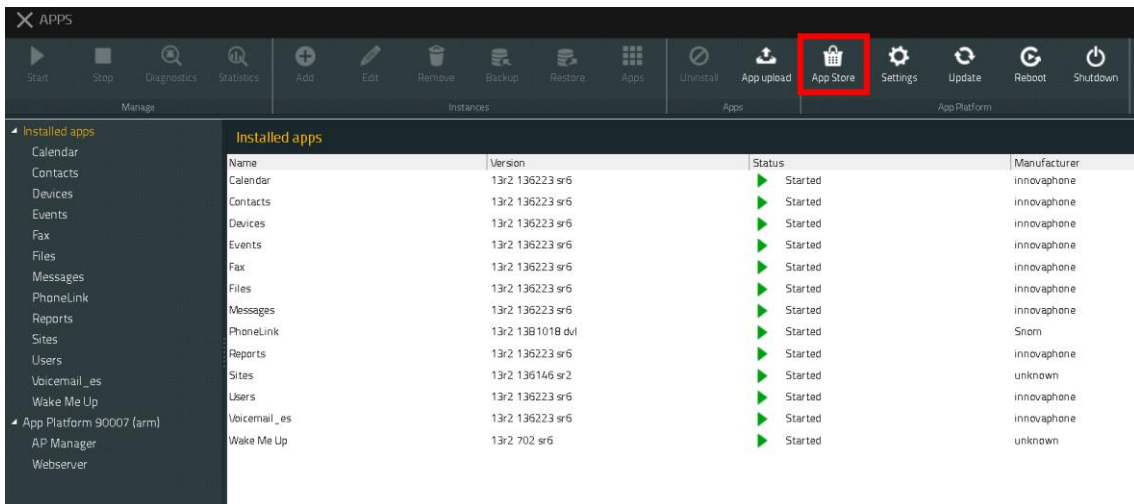
2. INSTALATION FROM INNOVAPHONE APP STORE

To do this, you must do the following:

Go to **Apps**.



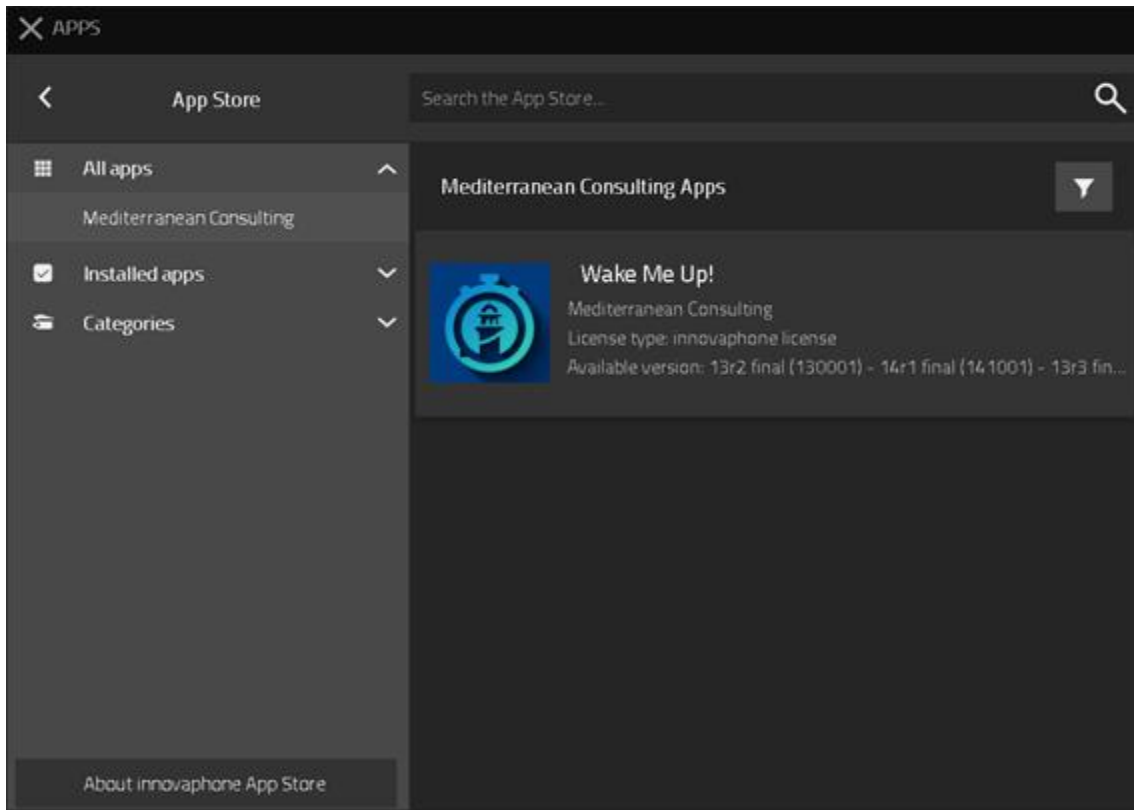
Go to **App Store**.



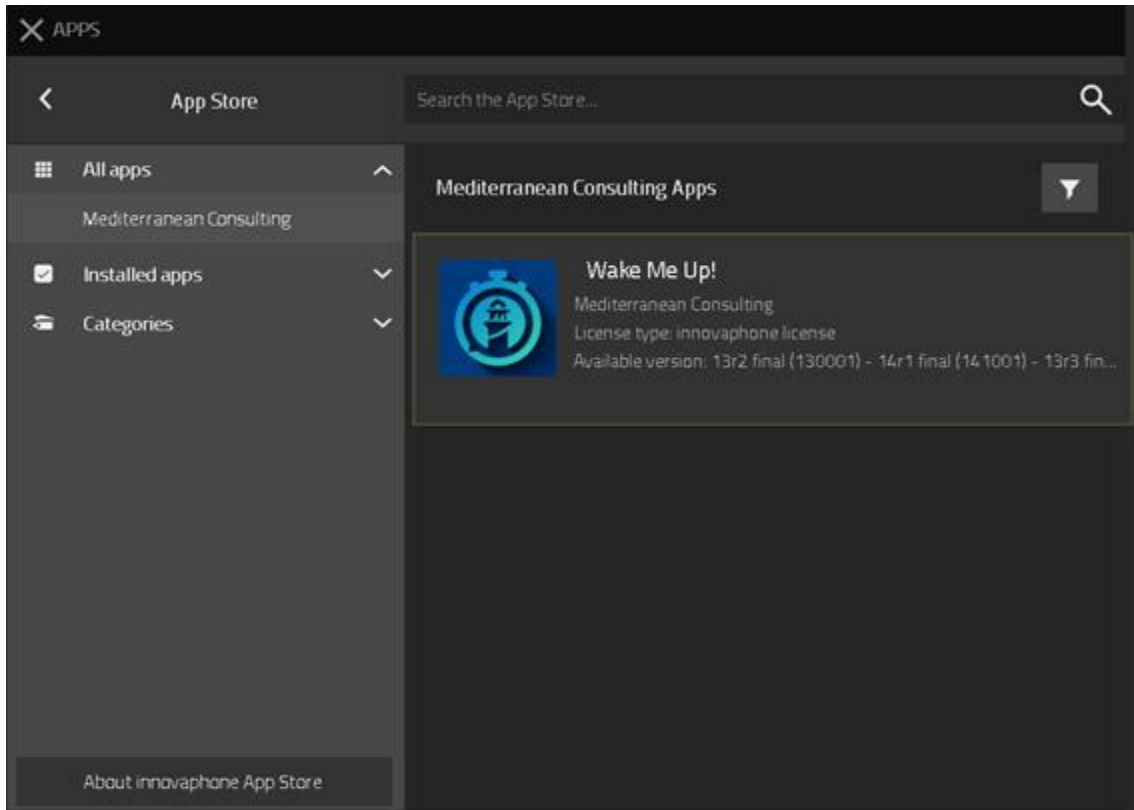
The screenshot shows the 'APPS' management interface. The top toolbar contains various icons for app management, with the 'App Store' icon (a shopping bag) highlighted with a red box. Below the toolbar, there is a table of installed apps.

Installed apps		Installed apps		
Name	Version	Status	Manufacturer	
Calendar	13r2.136223 sr6	Started	innovaphone	
Contacts	13r2.136223 sr6	Started	innovaphone	
Devices	13r2.136223 sr6	Started	innovaphone	
Events	13r2.136223 sr6	Started	innovaphone	
Fax	13r2.136223 sr6	Started	innovaphone	
Files	13r2.136223 sr6	Started	innovaphone	
Messages	13r2.136223 sr6	Started	innovaphone	
PhoneLink	13r2.136223 sr6	Started	innovaphone	
Reports	13r2.1381018 dvl	Started	Snom	
Sites	13r2.136223 sr6	Started	innovaphone	
Users	13r2.136146 sr2	Started	unknown	
Voicemail_es	13r2.136223 sr6	Started	innovaphone	
Wake Me Up	13r2.136223 sr6	Started	innovaphone	
Voicemail_es	13r2.136223 sr6	Started	innovaphone	
Wake Me Up	13r2.702 sr6	Started	unknown	

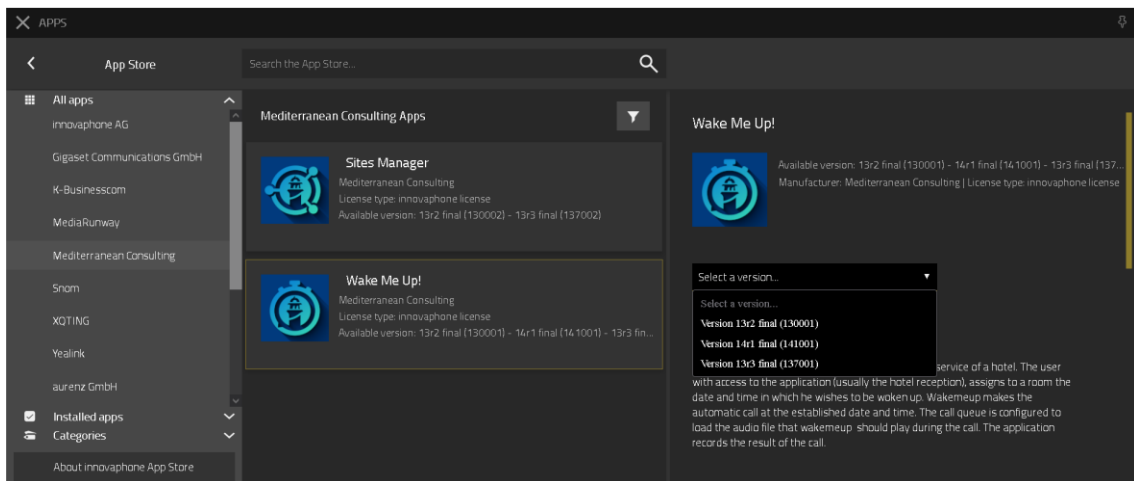
Select the manufacturer of the App.



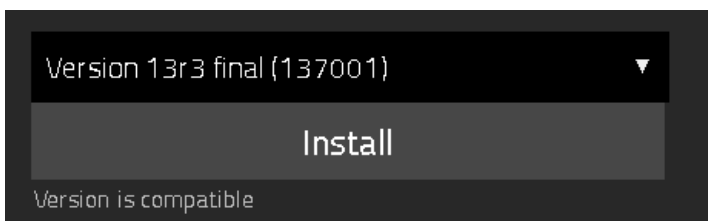
Select the App.



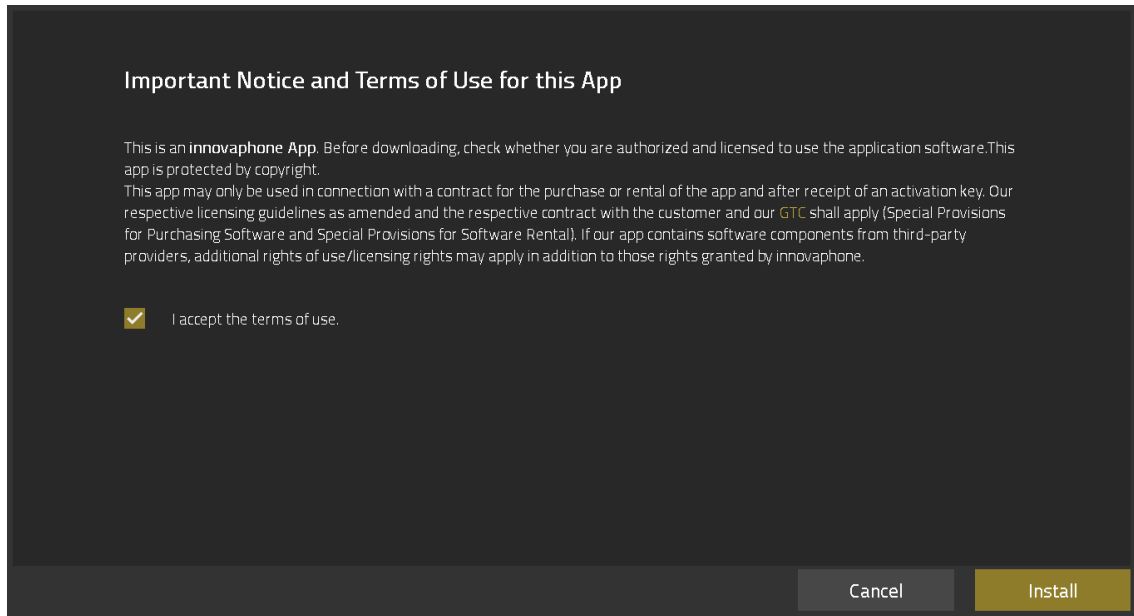
Select the version you want to install.



Click on the Install button.



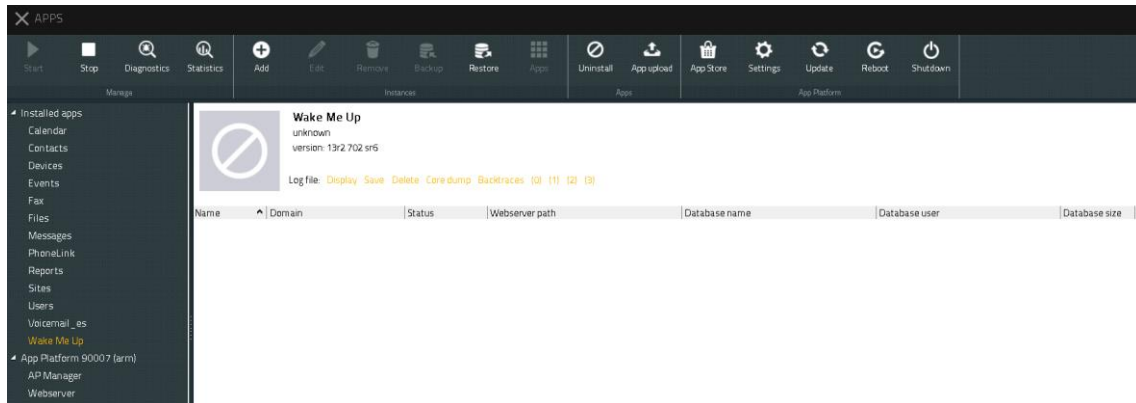
The acceptance of terms of use check is marked.



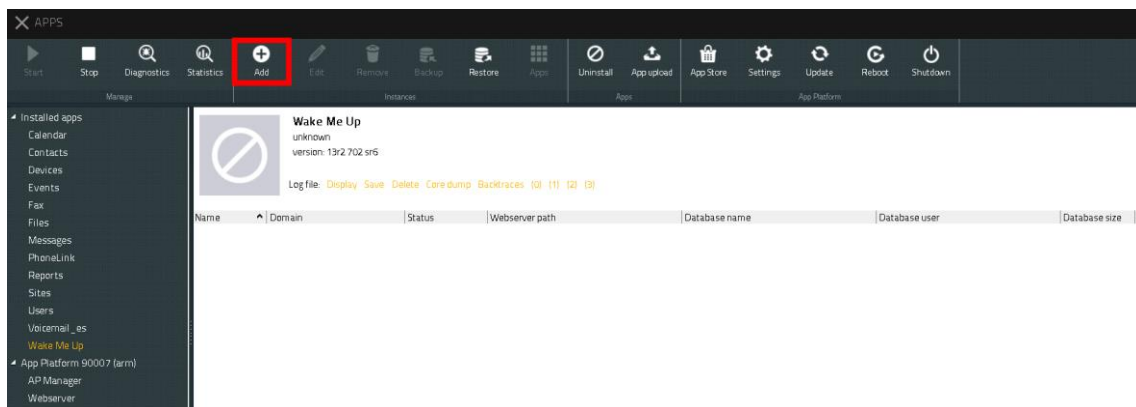
And click on the Install button.

3. INSTANCE CONFIGURATION

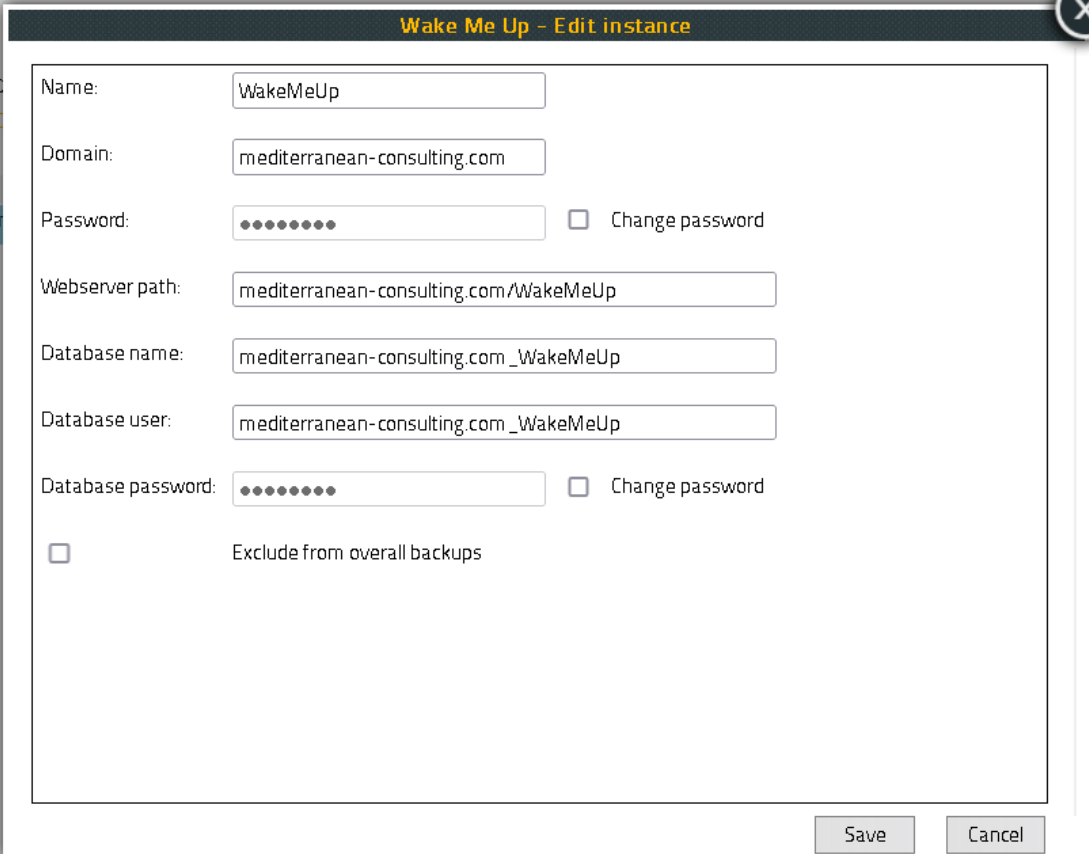
Once the App has been installed, it is observed that there is no instance.



An instance is created by using the **Add** button.



The fields are filled in to create the instance.



Wake Me Up - Edit instance

Name:

Domain:

Password: Change password

Webservice path:

Database name:

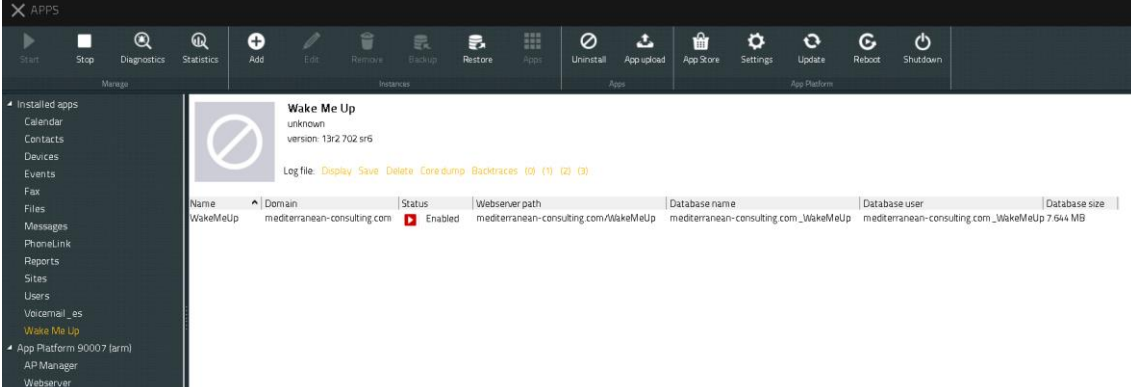
Database user:

Database password: Change password

Exclude from overall backups

And the **Save** button is clicked.

It can be seen that the instance has been created.



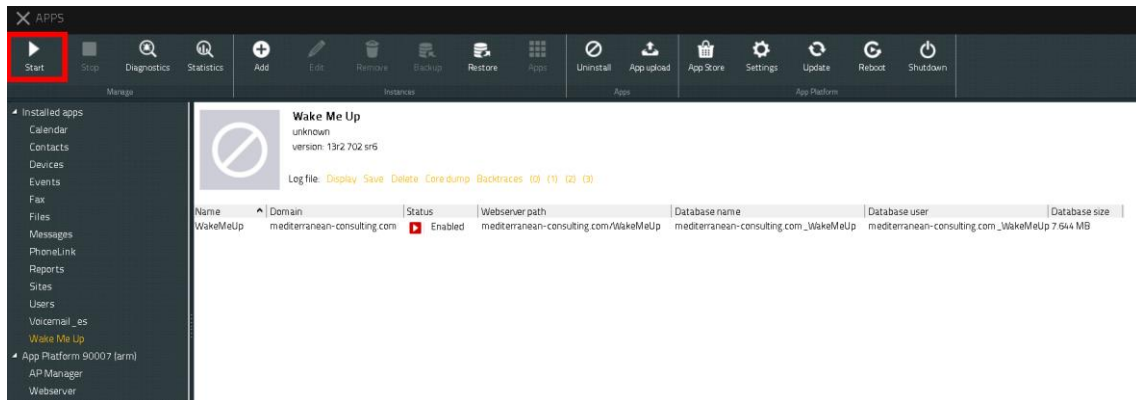
Wake Me Up
unknown
version: 13r2.702 sr6
Log file: [Display](#) [Save](#) [Delete](#) [CoreDump](#) [Backtraces](#) (0) (1) (2) (3)

Name	Domain	Status	Webservice path	Database name	Database user	Database size
WakeMeUp	mediterranean-consulting.com	Enabled	mediterranean-consulting.com/WakeMeUp	mediterranean-consulting.com_WakeMeUp	mediterranean-consulting.com_WakeMeUp	7.644 MB

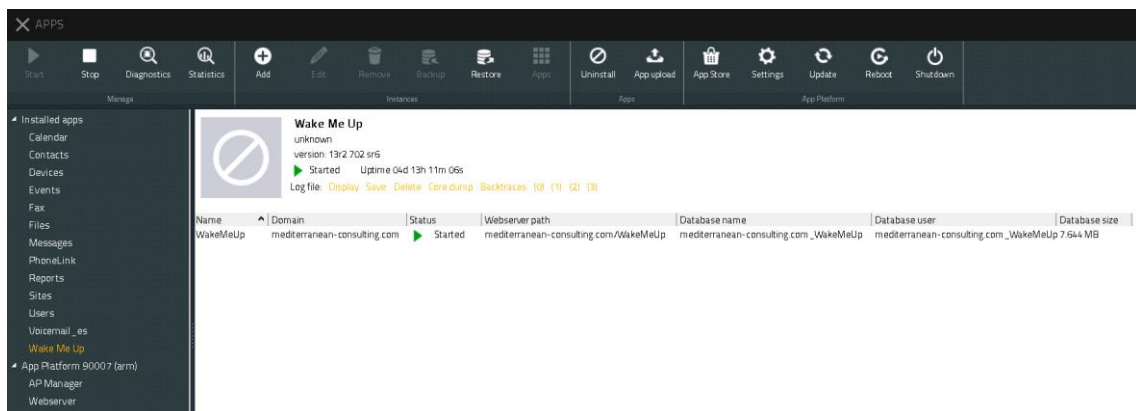
Now it is necessary to put the App into operation.

To do this, the instance that has just been created is selected.

And by means of the **Start** button, the App is started.



In the following image you can see that the App is working.

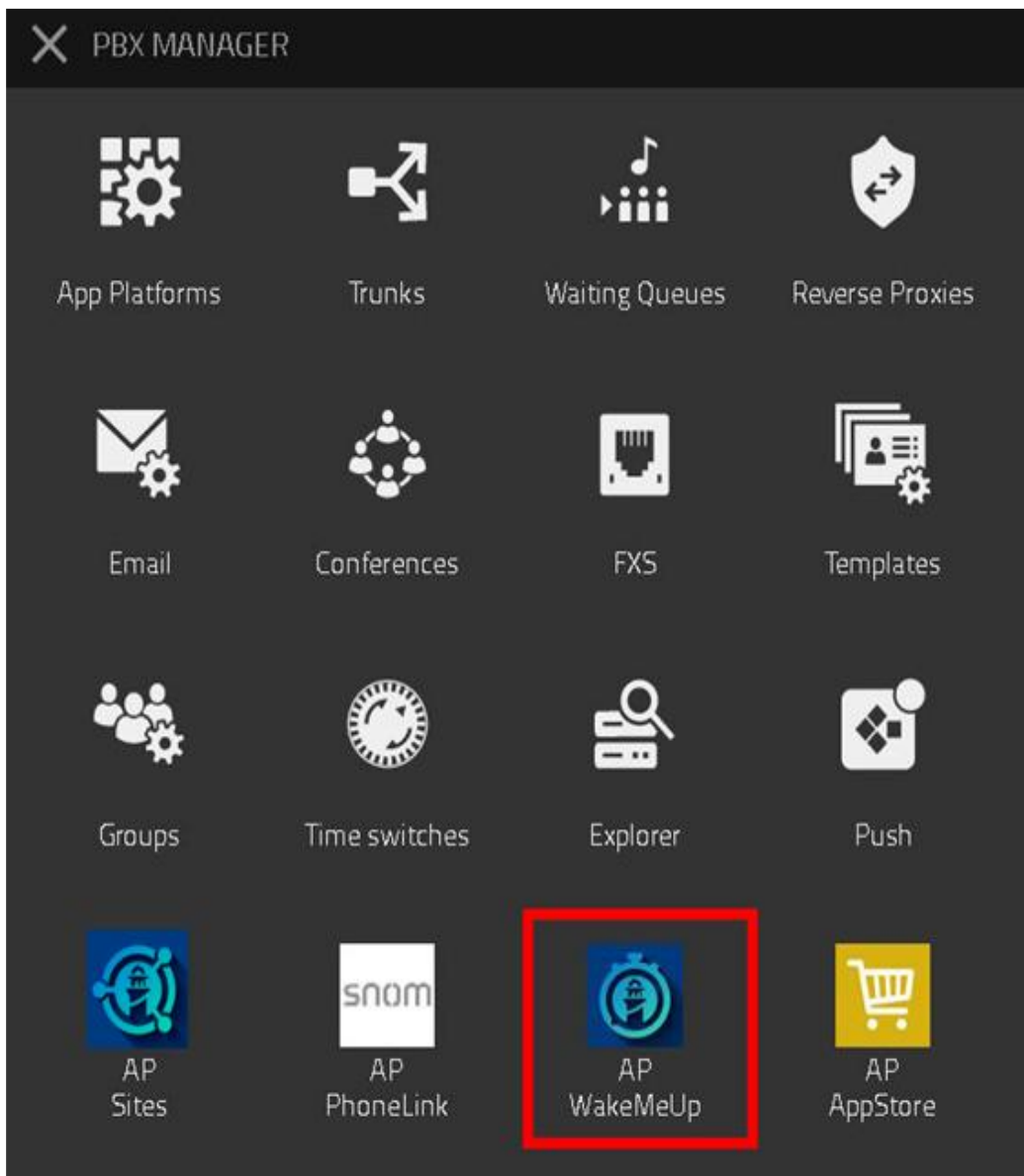


4. CREATION OF THE WAKE ME UP MANAGER

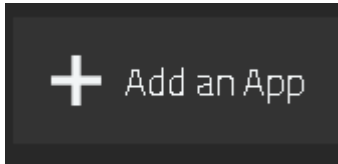
To create the **Wake Me Up Manager** you must go to **PBX Manager**.



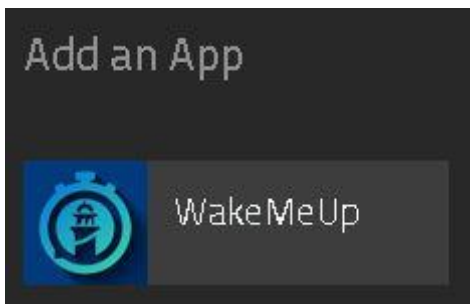
When you open the **PBX Manager**, you see **AP WakeMeUp**.



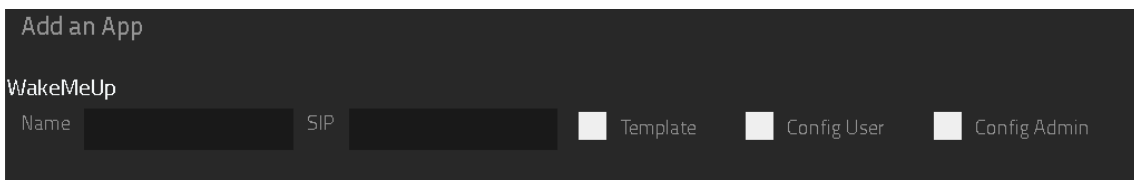
If App **WakeMeUp** is selected, the + **Add an App** button appears.



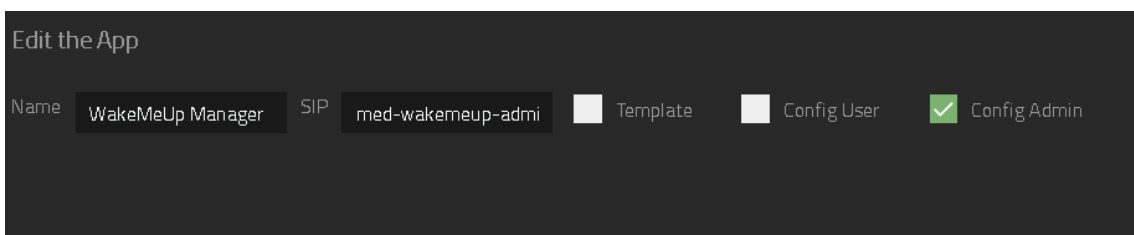
By clicking on this button you can select to create the **Wake Me Up Manager**.



Click on the **WakeMeUp** button.



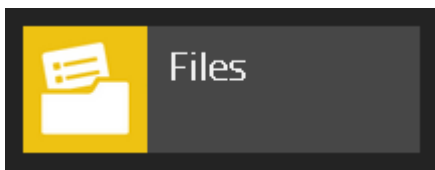
And the **WakeMeUp Manager** is configured.



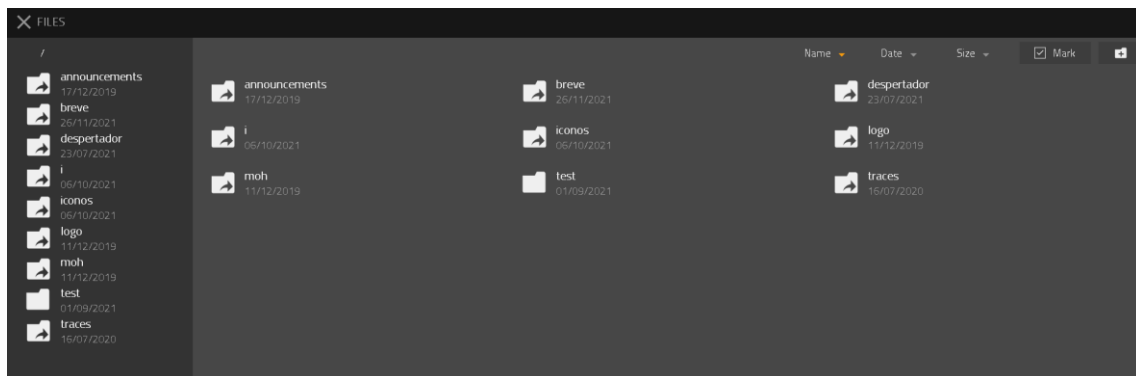
5. CALL QUEUE CONFIGURATION

It is necessary to upload to the App Files the Audio file that will be played when the phone is picked up.

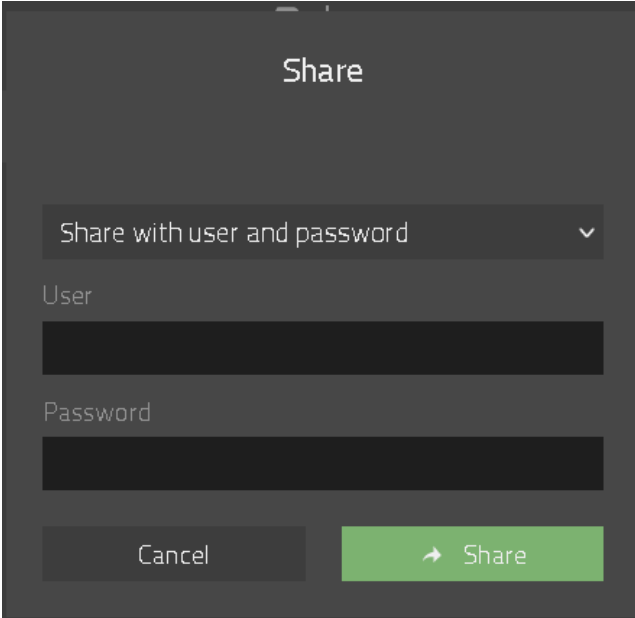
To load the voiceover, you must go to the **App Files**.



The App is opened and the directory that will contain the voiceover is created.



The alarm directory is created and access is configured by user and password.



Share

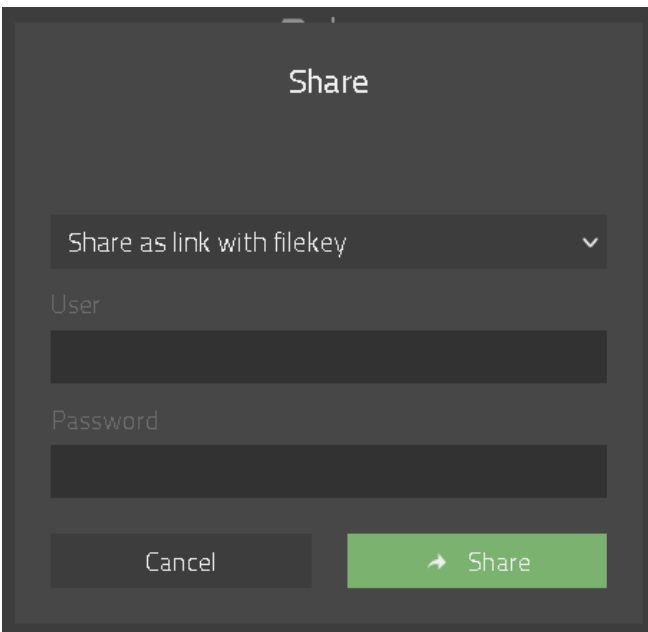
Share with user and password ▾

User

Password

Cancel Share

Or by file code.



Share

Share as link with filekey ▾

User

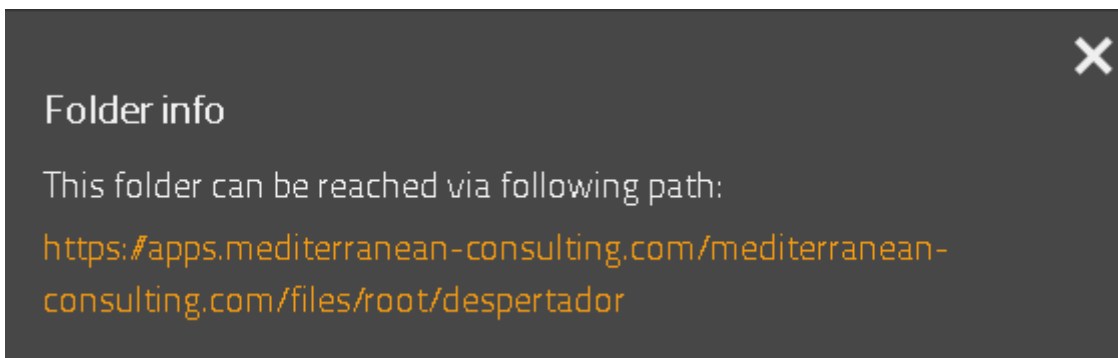
Password

Cancel Share

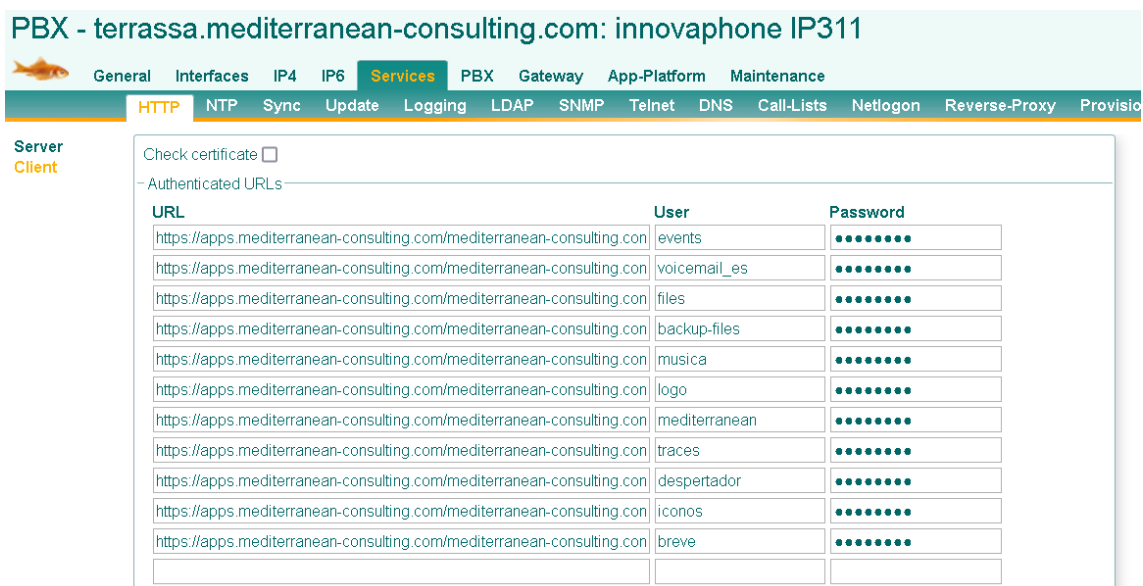
The locution is loaded.



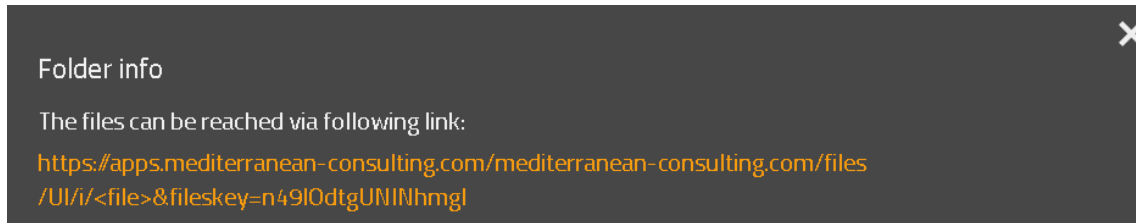
Once the username and password have been assigned and the voiceover has been loaded, the path of the link is copied to access the alarm clock folder.



If username and password are used, go to **Services-HPPT-Client** on the **PBX** and declare the path, username and password.

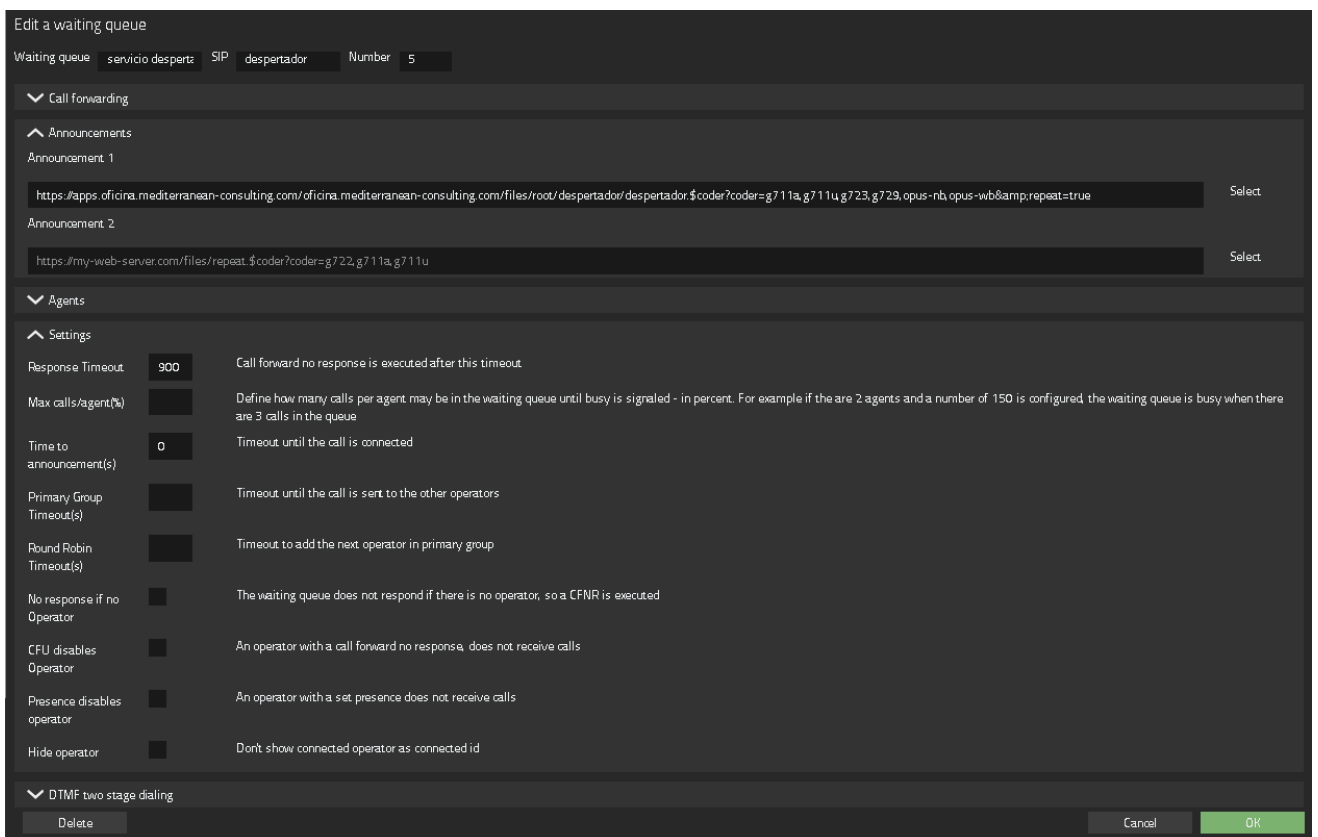
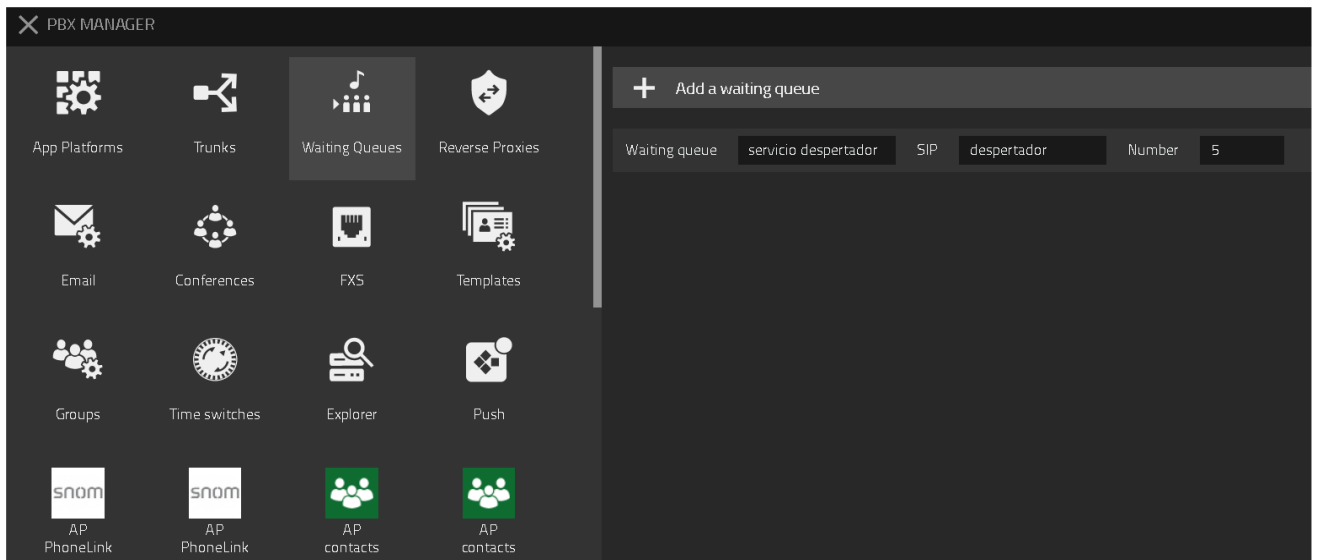


If filecode access is used, it is not required.

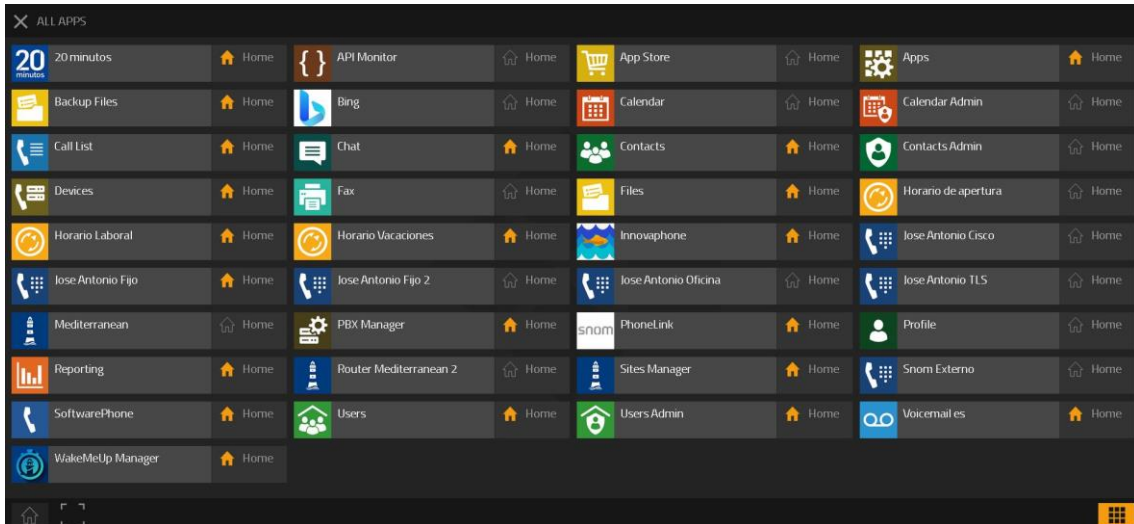


The name of the route is taken and it is modified for the locution.

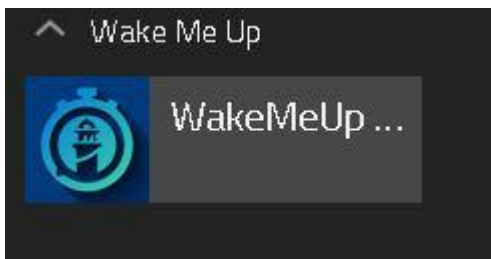
Next, the call queue is created and configured, which will be in charge of making the calls to the extensions.



Then you can go to the **All Apps** screen of **Myapps** and select the **Wake Me Up Manager**.



To appear on the **Myapps Home** screen.



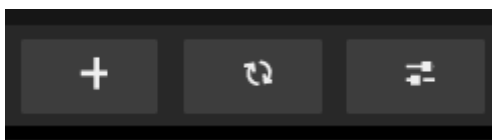
6. TESTING THE APP

Now the correct functioning of **Wake me up!** is configured and tested.

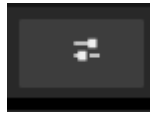
To do this, you enter the App.

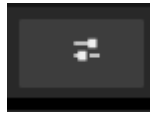


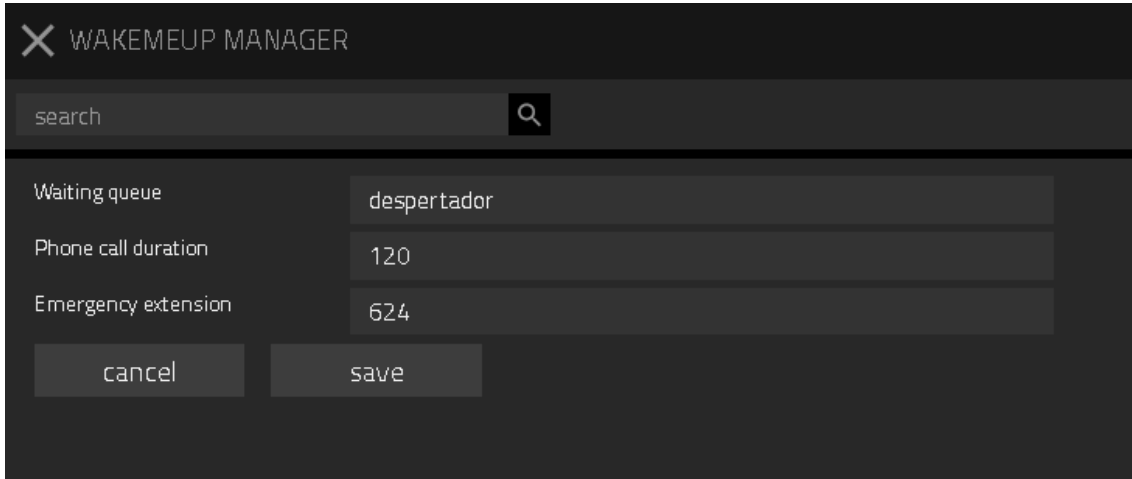
In the upper right part there are two buttons.




With the button , the **Wake me up!** screen is refreshed.



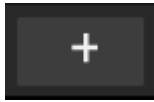
With the button  configures the basic parameters of the **Wake me up!**



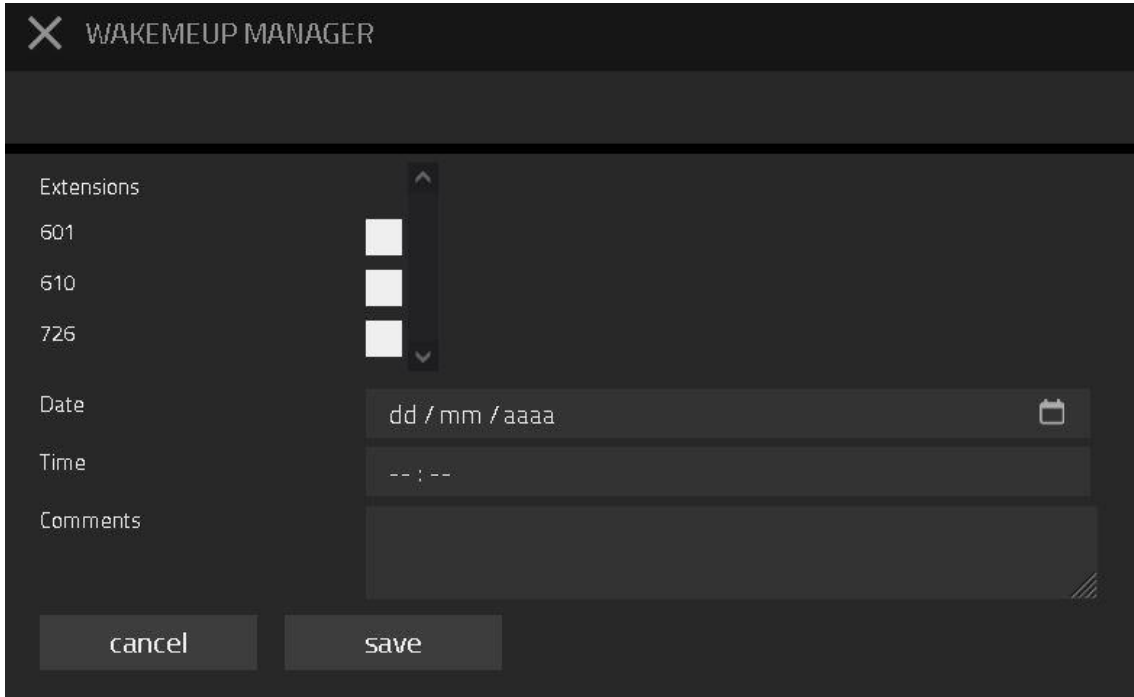
WAKEMEUP MANAGER	
search	
Waiting queue	despertador
Phone call duration	120
Emergency extension	624
cancel	save

The waiting queue to be used, the duration of the call and the redirection extension, which is used if the user does not pick up the call, are indicated.

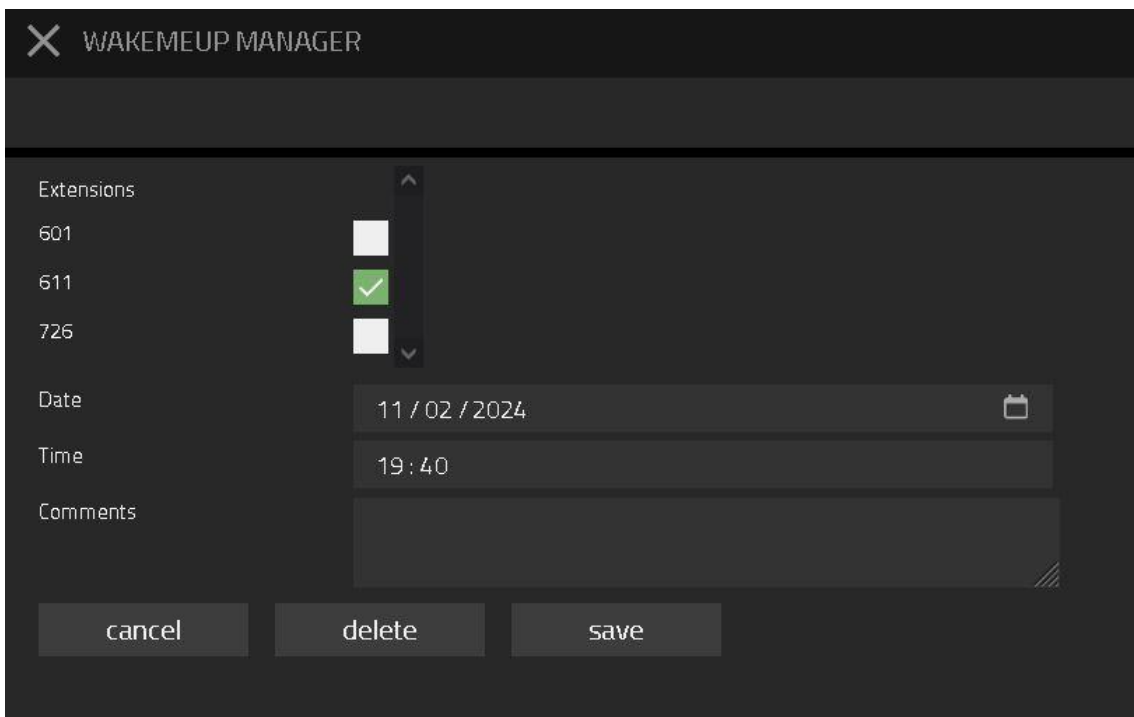
For waiting queue configuration, it is recommended to use the SIP Name.

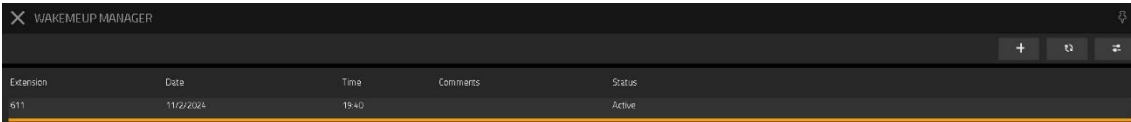


With the button , **Wake me up!** service alarms are configured.



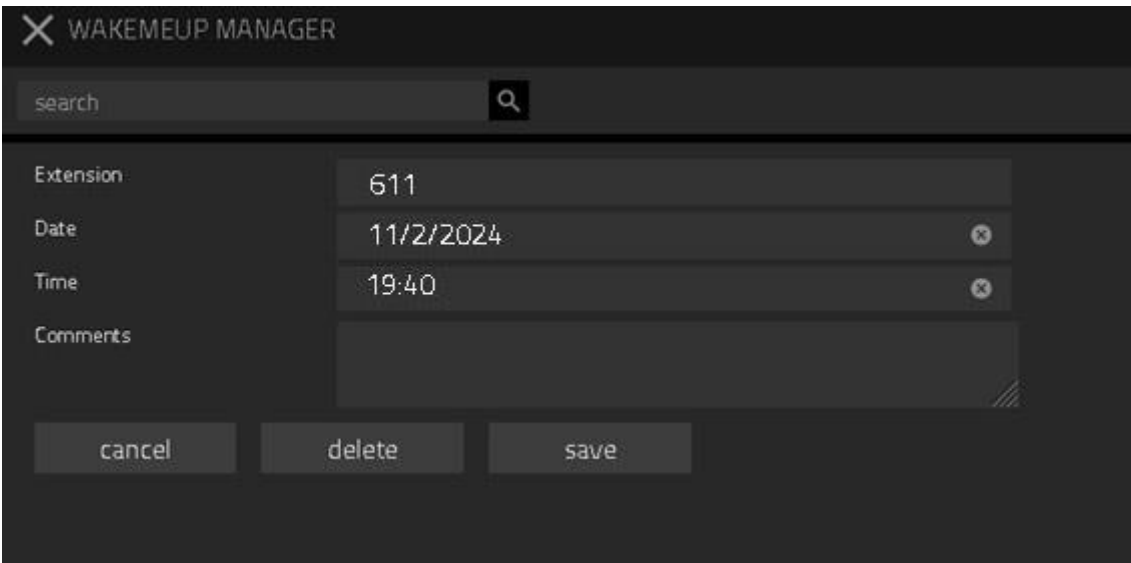
As can be seen, the extension, date, time and comments are indicated if necessary.





Extension	Date	Time	Comments	Status
611	11/2/2024	19:40		Active

Active calls can be deleted or modified with the delete and save buttons.



WAKEMEUP MANAGER

search

Extension: 611

Date: 11/2/2024

Time: 19:40

Comments:

cancel delete save

At the indicated time, the wake-up service call is made.



And if the phone goes off-hook, it appears as Answered.

WAKEMEUP MANAGER				
search				
Extension	Date	Time	Comments	Status
611	29/11/2021	12:45		Answered

The status of the calls can be Answered, redirected or Failed.



In the following image you can see the tests carried out, with different statuses.

WAKEMEUP MANAGER				
search				
Extension	Date	Time	Comments	Status
611	11/2/2024	19:40		611: Answered
601,726	11/2/2024	09:55		601: Redirected, 726: Answered
726	11/2/2024	09:53		726: Answered
726	11/2/2024	09:49		726: Failed
726	11/2/2024	09:47		726: Redirected
726	11/2/2024	09:46		726: Answered

Calls that appear as answered, redirected or failed cannot be deleted manually, but are automatically deleted after 24 hours.